Platopal Terms and Conditions

Effective Date: 07-11-2024

Last Updated: 07-11-2024

Welcome to Platopal! By using our mobile app, website, or any Platopal services, you agree to the following Terms and Conditions. Please read them carefully.

1. 🧾 Acceptance of Terms

By creating a Platopal account, using our services, or accessing any content on the app or website, you agree to these terms and any future updates. If you do not agree, please do not use Platopal.

2. 👤 User Eligibility

You must be at least 13 years old to use Platopal.

If you're under 18, you must have parental permission.

We may disable or suspend accounts for violations of these terms.

3. 📚 User Content & Ownership

Platopal is a platform where users share stories, comics, artwork, and more. Here's how we handle your content:You own your content. By uploading, you keep full ownership.

You grant Platopal a license to use, display, promote, and distribute your content within the app, website, and marketing.

You are fully responsible for your content. Do not upload content that is:

Infringing on copyrights or trademarks

Pornographic, hateful, violent, or illegal

Fraudulent or misleading

4. Virtual Currency & Gifting

Platopal uses virtual coins for in-app gifts and content access:

Virtual coins have no real-world cash value and are non-refundable.

Gifts sent to creators cannot be reversed.

We may change coin prices or gifting rules at any time with notice.

5. Marketplace Policy

Platopal's marketplace includes both digital and physical products sold by users or verified creators.

Platopal does not guarantee the quality, delivery, or legality of items sold.

Buyers and sellers are responsible for fulfilling transactions and resolving disputes.

Physical product disputes must be handled between users, with Platopal support stepping in only when rules are violated.

6. Prohibited Activities

You agree not to:

Use fake names or impersonate others

Upload viruses, spam, or malware

Harass, threaten, or abuse other users

Engage in hate speech or discrimination

Attempt to hack or reverse-engineer the app

Violations may lead to account suspension or permanent ban.

7. Community & Messaging Rules

Platopal supports forums, comments, and direct messaging. Please use them respectfully:

No bullying, trolling, or spamming

Report offensive content using in-app tools

Group chats must follow community guidelines

8. 📍 Location and Access

Some features may use your device's location or contacts with permission to improve your experience (e.g., matching games, finding friends). You can revoke permissions at any time in your phone settings.

9. 🛡️ Account Security

Keep your password and login details private.

You're responsible for activity on your account.

Contact us immediately if you suspect a breach.

10. Creator Earnings & Monetization

Creators may earn from:

Gifts received from fans

Marketplace product sales

Future monetization features (e.g., premium content, ads)

Platopal may take a small commission. Payouts are subject to minimum thresholds and local regulations.

11. 🔐 Privacy

Your use of Platopal is also governed by our Privacy Policy. By using the app, you consent to how we collect, use, and store your data.

12. ⚖️ Termination

We reserve the right to suspend or terminate your account at any time if you violate our terms, misuse the platform, or if we are legally required to do so.

13. 📍 Jurisdiction

Platopal is based in Nigeria and follows applicable Nigerian laws. International users are responsible for complying with local laws where they reside.

14. ✉️ Contact Us

For questions, support, or feedback:

📧 info@platopal.com

🌐 www.platopal.com

📞 WhatsApp/Call Support via App

07063730357