

Platopal Privacy Policy

Effective Date: July 15, 2025

Last Updated: July 15, 2025

Welcome to Platopal ("we", "our", or "us"). Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our mobile app, website, or services (collectively, the "Platform").

By using Platopal, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

- a. Personal Information:
We may collect: Full name, Email address, Username, Profile photo or avatar, Payment details (if purchases are made), Phone number (optional)
- b. User Content:
Content you create or upload, including stories, artworks, comics, illustrations, marketplace listings, comments, messages, and forum posts
- c. Usage Data:
Device type and browser, IP address and location (approximate), Pages viewed and time spent, Interactions, Purchases/gifts
- d. Cookies and Tracking:
Used to understand usage patterns, customize experience, and improve performance

2. How We Use Your Information

- Create and manage your account
- Display your content
- Community interactions
- Process payments
- Support
- Service messages
- Improvement and development
- Prevent fraud and abuse

3. How We Share Information

- Not sold to third parties
- With service providers
- With other users (public posts)

- Legal requirements
- Business transfers

4. Your Privacy Controls

- Access, update, or delete data
- Request data usage stop
- Adjust settings
- Opt out of marketing
- Contact: privacy@platopal.com

5. Children's Privacy

- Not for users under 13
- Parental consent required
- Data deleted if collected improperly

6. Data Security

- Encryption, secure servers, access controls
- Users should protect login credentials

7. International Users

- Consent to cross-border data processing

8. Changes to This Policy

- May update policy
- Notifications for major changes
- Continued use means acceptance

9. Contact Us

- Email: info@platopal.com
- Address: 17 Benesther Street, Akowonjo Road, Lagos, Nigeria